

MOTOR FINANCE CONSUMER REDRESS SCHEME

Find, verify, and reconnect at scale.

FCA-ready outputs for Motor Finance Consumer Redress

HIGH SUCCESS RATE | 5-10 DAY TURNAROUND | GDPR-COMPLIANT



THE FCA TIMELINE

The FCA consultation paper explicitly requires firms to contact all affected customers within 6 months of final rules (expected early 2026), covering agreements from 6 April 2007 to 1 November 2024.

With a 17-year lookback period and mandatory monthly reporting, data gaps create significant regulatory and operational risk. Many customers will have moved multiple times since 2007, making current contact details difficult to verify

HOW UK TRACING CAN HELP

- High-accuracy, human-verified tracing (not just automated lookups)
- SLA-driven turnaround for large batches
- FCA-friendly outputs with audit evidence
- GDPR-aligned processes and data minimisation

WHAT YOU RECEIVE

- ✓ Verified current address & preferred contact route
- Flags: gone-away / deceased
- Verified results by Excel/CSV/PDF or direct update to your CMS via API

NEXT STEPS

Get in touch to discuss your data quality assessment and Delivery Forecast preparation.

Start with a pilot batch (50-100 records) to test accuracy and turnaround, then scale to meet the 6-month FCA contact deadline.

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